CAPSTONE media Coloretice 25 areas

Celebrating 25 years

Tips on creating an Effective Digital Video Campaign uHeart Digital Conference, October 2014



# Thank you!!

Thank you for attending our session today. You will find that the images of ads or websites included in this presentation are hyperlinked to the online versions. We've also added in a special research section at the end of this presentation.

Tracy & Bill Smuts



Agenda

# What's Happening – Why Video? Rules of Engagement The Right Stuff





# What's Happening?



### Trends, Effectiveness, Ad Spending



Se Marketer

May 14, 2013

### Online Video Advertising Moves Front and Center

Video and TV often bought together



### Online Video Advertising Is Growing Many Times Faster Than TV, Search, And Most Other Digital Ad Markets



MARK HOELZEL 🖾 🛩 AUG, 19, 2014, 10:12 AM 6 35,650 👁 8

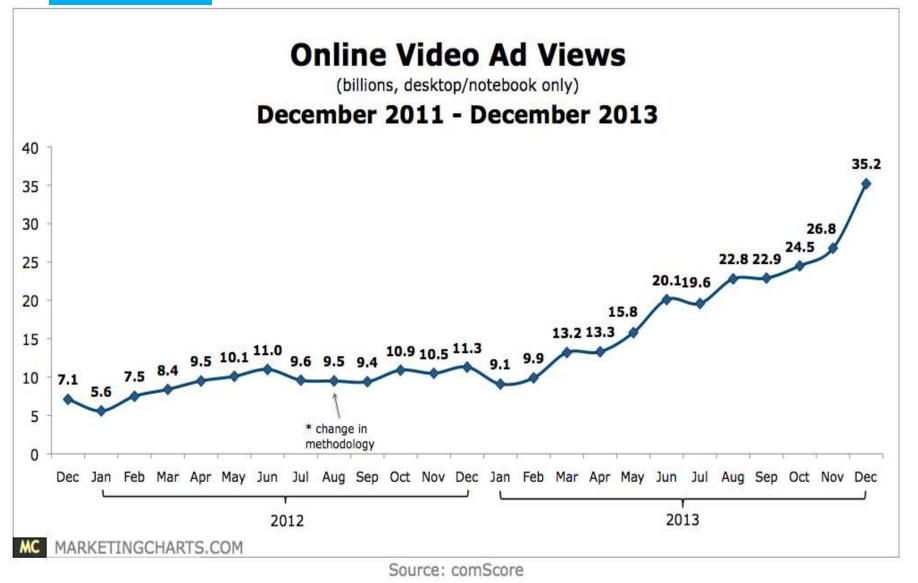
### Video advertising dominates latest IAB online expenditure report

General display advertising also sees a renaissance, while mobile is continuing in leaps and bounds

CMO STAFF (CMO) 03 SEPTEMBER, 2014 14:52



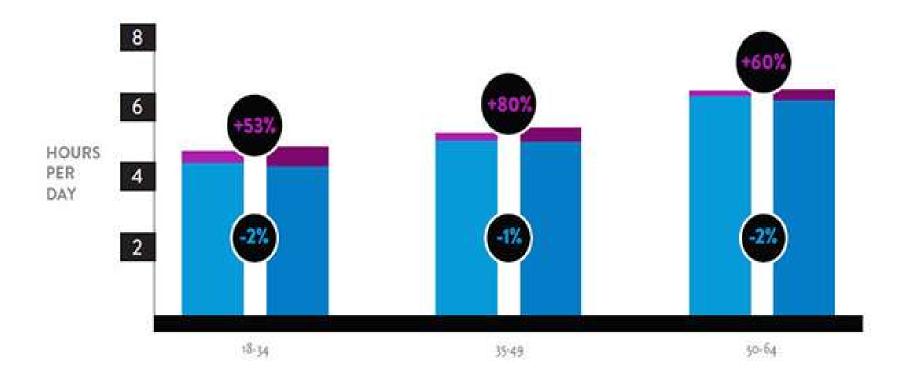
### Mashable





### Shifts in Viewing

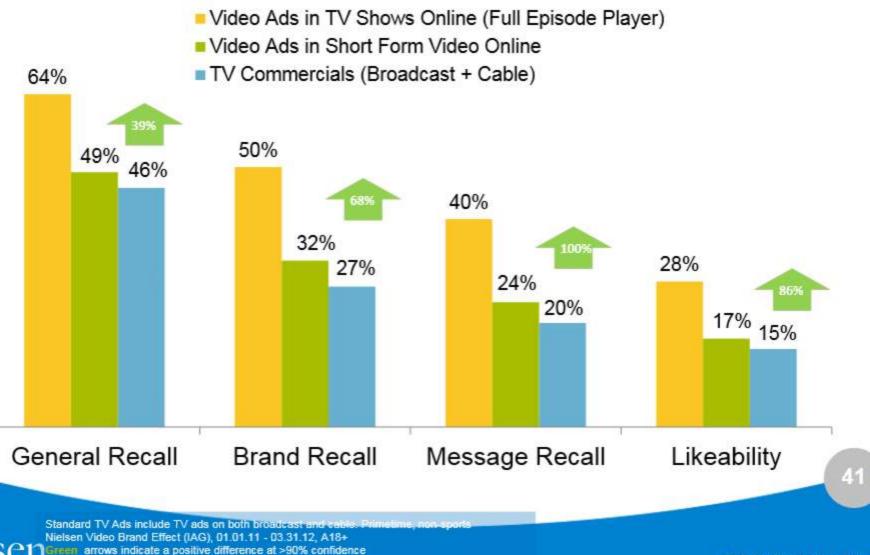
### The Cross-Platform Report Q2 2014 (Nielsen)







### Online Video Ads Outperform TV Ads on All Measured Effectiveness Metrics

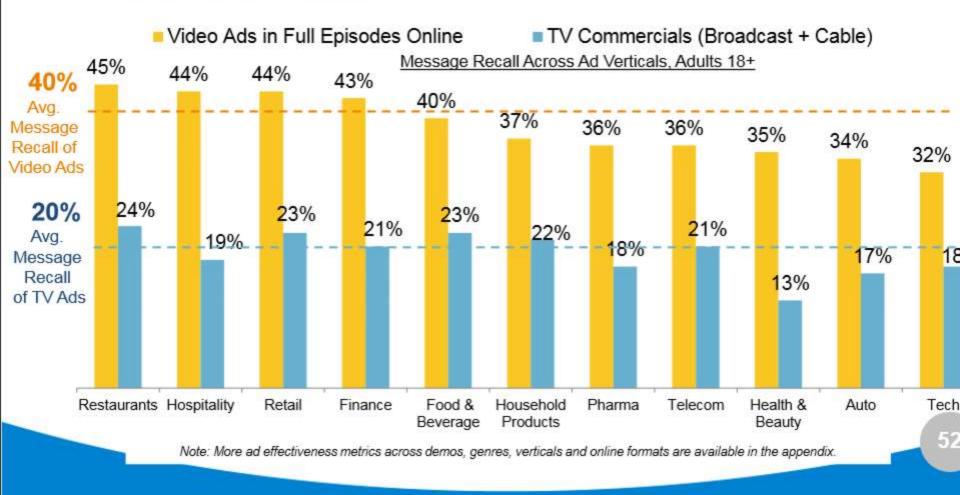


Online & TV data based on responses up to 1 day post-ad stream

IAB Online Video Stud

### Across Ad Verticals, Ad <u>Messages</u> Are More Memorable in Full Episode Online Than on TV

 More Than Twice as Many Recall Messages Online Than on TV for Hospitality Finance, Health & Beauty



Nielsen Video Brand Effect (IAG), 01.01.11 - 03.31.12, A18+ Online & TV data based on responses up to 1 day post-ad exposure

nielsen



# **Facts About 2014 Video Ad Spends**

### •VIDEO AD GROWTH IS IMPOSSIBLE TO IGNORE

5 Yr Ad Spending Increase (YOY) 2015 Spending projected to grow

### •DRAMATIC SPENDING SHIFTS FUEL THE DIGITAL VIDEO REVOLUTION

- Bad news for Broadcast TV
- Broadcast & Cable TV budgets tapped for spend



# **Facts About 2014 Video Ad Spends**

### •PROGRAMMATIC IS OVERTAKING PUBLISHER-DIRECT BUYS

Brands & Agencies moving away from direct to publisher buying

•DATA-DRIVEN, PROGRAMMATIC TV HAS ARRIVED 60% of Brand \$ moving to Programmatic Spending coming from TV Budgets

### •VIEWABILITY VEXES BOTH BUYERS AND PUBLISHERS

Hardest to verify More than bots & fraud



# **Rules of Engagement**



### Executing an effective program



# Rule 1: Become educated about the basics

idb.U











## Rule 2: Video strategy should tie into and support your other strategies – not replace it.







### Swiffer Effect "Committed to keeping you satisfied"

"Revolutionize the way you clean"



## Introducing Lee & Morty Kaufmann Stars of Swiffer Ads



### "The Secret to a Happy Marriage"















#### Morty Are You Listening? - Swiffer Dusters

YouTube · 3,463,000+ views · 7/1/2013 · HD



### Lee and Morty Kaufman: Cleaning Up in Their 90s -NYTimes.com

www.nytimes.com/2014/01/23/garden/lee-and-morty-kaufmancleaning...

Jan 22, 2014 · Valley Stream, N.Y. — "I was retired for 30 years, until at the age of 90 I got swept up in this commercial bit," **Morty Kaufman** said. He ...

Lee And Morty Kaufman Celebrate 45 Years Together And ...

90-Year-Old Lovebirds Are Literally Sweeping The Nation ... @

Why We Love Lee & Morty Kaufman - Patrick's Place www.patrickkphillips.com/2013/09/01/love-lee-morty-kaufman -

### Lee and Morty Kaufman: 90-plus years old and YouTube stars

### Love advice from Lee & Morty, the Swiffer commercial couple



www.sheknows.com/love-and-sex/articles/1009201 -

Lee and Morty Kaufman of the Swiffer ads know a thing or two about maintaining a happy marriage, so we asked them to share their tips.





# Rule 3: Take advantage of the strengths of video to promote your product or service.





# Rule 4: Create with your devices in mind





# Tip: Consider a production house for post production editing





# Rule 5: Have a Plan

- •Where will your video be shown (Social Media, online TV viewing, news story?)
- •What assets do you have?
- •What will you create?
- How will you repurpose your creative messaging, types/formats needed?
  How will you edit?



# **Rule 6: ABC Rule**

Answer the questions that your customers ask

Man on the Street Interview\* Customer Service - email, chat, text Sales Staff University – tour guides Survey Monkey

\*How to do – lookup on eHow, WikiHow

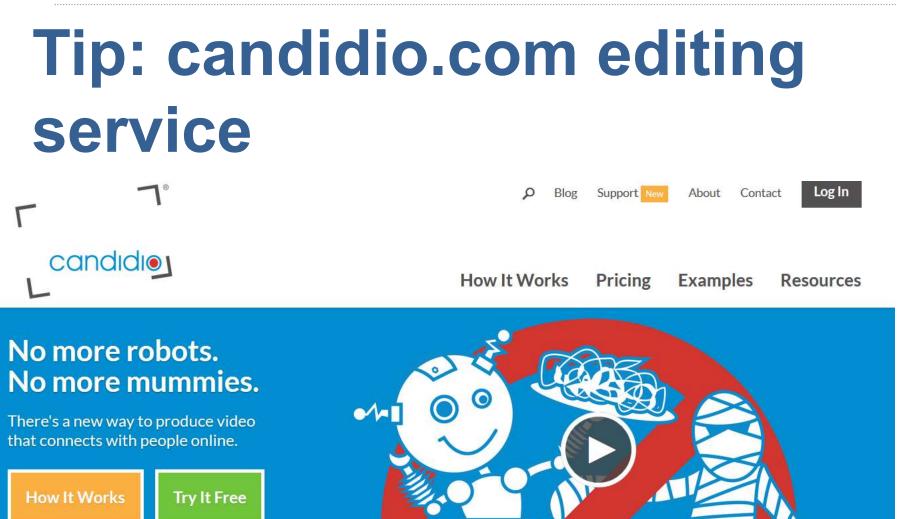


# Rule 7: Keep it Simple

# Video Interview Video with Voice Over Moving Photos









# Rule 8: The first 5 seconds are critical

After 5 seconds you will lose or keep your potential engagement

YouTube & other publishers will have a "skip ad in 5 seconds" option





# Rule 9: Choose Video Delivery partners very, very carefully!



# Things to look for –

- Great AdOps Team
- Transparent Delivery
- •Buying Tier One Inventory
- •Get around "minimum spends"
- •Are or use 3PAS
- •Ferret out Ad Fraud Double Verify
- •Experienced
- Consultation

# Video Ad Formats

Pre-Roll Mid-Roll Post-Roll In-Stream Video ads Linear Video Ads Interactive Video Ad **Overlay Video Ads** Non-Overlay Video Ads **Companion Ads** In-Banner Video Ads In-Page Video Ads In-Text Video ads





# **Rule 10: Use Filter Targeting**

- Demo
- Geo
- Context
- Behavior
- Psychographic



Adults, age 25-54 is a family reunion, not a demo



# Final Rule: Test, Test, Test

# Test, Analyze, Learn





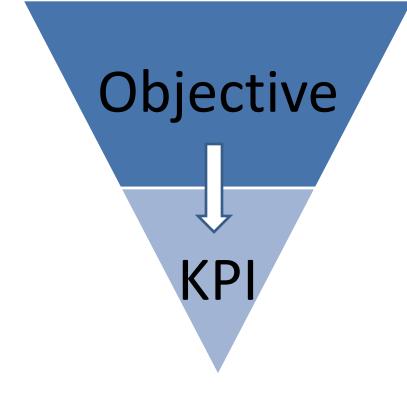
# The Right Stuff



## **Measurement**



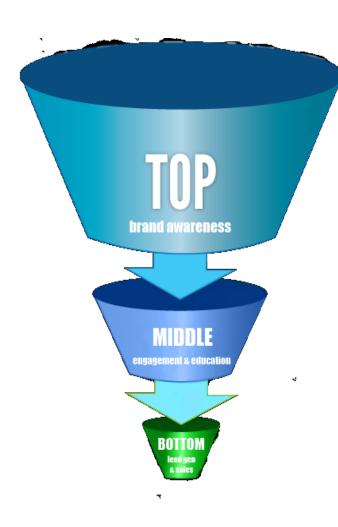
### Objectives vs. KPIs



- Objectives look at the big picture goal, KPIs detail how to measure the big picture digitally
- There are many things that can be measured in digital, but not all need to be
- Keep campaign KPI focused on the overall goal



### Measurable KPIs



•Brand Recall

- Targeted Reach
- Share of Voice (%)
- •Targeted Website Traffic Lift

### Middle

- Brand Search Lift (%)
- Website Content Management Lift (%)
- Cost per New Visitor
- Cost per Page View

### Bottom

- Leads (#)
- Cost per Lead
- Overall Website Form Conversion Lift %
- Opportunity Contribution
- Revenue Contribution



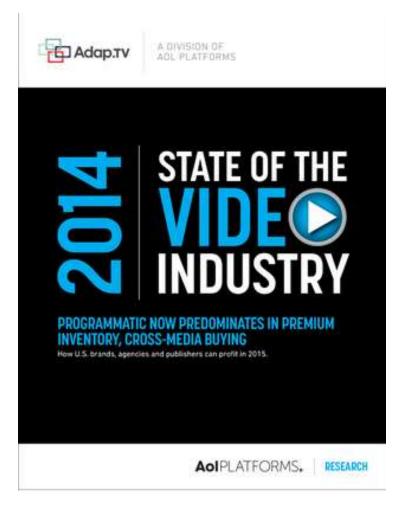


# **Research Appendix**



### **2014 US State of the Video Industry Report**

<u></u>



http://www.aolplatforms.com/US\_SOI2014\_Report?submission=1214



# A Comprehensive Picture of Digital Video and TV Advertising: *Viewing, Budget Share Shift and Effectiveness*



Copyright @ 2012 The Nielsen Company. Confidential and proprietary.

A Forrester Consulting Thought Leadership Paper Commissioned By Videology September 2014



### Cross-Platform Video Advertising Accelerates Common Views Set The Stage For

Faster Adoption Of A Holistic Approach To Video





# VIDEO VIEWABILITY | 02 2014 FIND OUT WHAT TUBEMOGUL'S **AUDIT REVEALS ABOUT THE CURRENT STATE OF VIDEO** VIEWABILITY.





Making digital advertising easier to understand

#### **Educational Videos**

#### HOW AN AD IS SERVED WITH REAL TIME BIDDING







# The industry standard for social media education \$21/month Enroll Now What's Included? CO CERTIFIED



#### Access recordings online for 12 months!

Already registered? Access classes and course materials.



It's pretty easy to identify Facebook Likes, webpage visitors, and time on site, but can you put a dollar value on every click a piece of online content receives? Do you know what the middle of your funnel is worth? Can you definitively state what your Return on Marketing Investment (ROMI) is for your social media efforts?

If any of these keep you (or your boss) up at night, this course is for you. Marketing Measurement & Analytics is an 8-class

course spanning 5 hours that will unlock all-new measurement and analysis powers you never knew you had. From putting metrics to your digital advertising and learning the role Big Data plays, to funnel analytics and finding the value of your multichannel marketing campaigns, you'll find your marketing efforts becoming more effective and much more profitable as you see what works and what doesn't.

